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# 2020 COMMUNITY REPORT

*Langley Animal Protection Society*

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**LAPS**

Langley Animal Protection Society





Together, we are better.

# WE'RE ON A MISSION



LAPS was established in 2003 by a dedicated group of volunteers eager to see a positive change in the way animals were sheltered and cared for in Langley. To uphold these founding member's values, we continue to focus on providing excellent service to the community.

Based out of the Patti Dale Animal Shelter, our volunteers and staff care for more than 1400 dogs, cats and farm animals each year. We strive to give each animal a happy and healthy life.

## OUR GOALS

- 1 Be recognized as a leader in animal welfare and shelter management.
- 2 Provide compassionate, caring services to animals and people.
- 3 Engage staff and volunteers through meaningful and impactful roles.
- 4 Maintain financial stability.



# ADAPTING TO A VIRTUAL WORLD

In response to the growing concerns of the COVID-19 virus, our organization, like so many others, had to make difficult decisions to keep the community safe. For the first time in LAPS history, the shelter doors were closed to public visitors and our incredible team of volunteers. We suspended all in-person adoptions, fundraising events and social enterprise initiatives — such as the Doghouse boarding and training program. These endeavours are all very important to our shelter's success and contribute critical funding for our ongoing operations.

Though our usual way of life was undoubtedly disturbed, we knew people would need our support more than ever. The pandemic forced small organizations like ours to be creative in upholding our commitment to the community we serve. We adjusted our daily operations in accordance with public health measures and forged our way through the uncharted territory of virtual fundraising.

Despite a season of rapid cultural shift, there were many moments that reminded us what a beautiful community Langley is.

LAPS, along with many other animal welfare centres saw adoption inquires for shelter animals soar. With many people working from home and with no imminent plans to travel, many people found themselves in a position to provide a shelter animal with a loving home.

Our adoption team was overwhelmed with the incredible amount of applications coming into the shelter. Adoptable animals, even ones that were more challenging to place, were finding forever homes far more quickly than we had ever seen before. At times, our adoption team would receive over 100 applications for just one single kitten. In order to keep up with high demand, our organization developed an online adoption portal to more efficiently process applications and match animals with their forever families.

On top of all of this, we were blown away by the way we saw many people come together in support of one another. Little did we know that our virtual fundraising events such as the Dreams Do Come True Virtual Gala would become our most successful gala to date.

388

ANIMALS ADOPTED

\$28 K

RAISED THROUGH  
DREAM VACATION  
LOTTERY

\$104 K

RAISED THROUGH  
VIRTUAL GALA



## Dreams Do Come True Virtual Gala

Life may have changed in 2020, but our mission did not. In order to reach our fundraising goals, the LAPS event committee proposed the Dreams Do Come True Virtual Gala — a Gala that would be hosted entirely from an online platform for our guests to enjoy. Even though we were not able to come together in person, this was truly a special night for everyone involved.

We put together an innovative LAPS Gala in a Box; a three-course gourmet meal kit for two, including a perfect wine pairing handpicked by KIS Consulting. This was the perfect way for our guests to enjoy a glamorous evening from the comfort of their own homes. Thanks to the support of our incredible sponsors and the many kind community members who took part in our virtual Gala, we were able to raise over \$104,000.

### Sponsors

Presenting



Hero



Hope

Inspiration



Audio Visual

Wine



Gala in a Box

Decor



## TOGETHER, WE ARE BETTER

# 633

FAMILIES SUPPORTED

# 8,564

POUNDS OF PET FOOD SUPPLIED

# \$21 K

SPENT ON MAJORS LEGACY FUND

As the global pandemic unfolded, one thing became clear. Our LAPS community was in need of more support than ever.

Many people faced challenges in caring for their animals in the past year. In addition to offering a free pet food bank to support pets with families in need, we also provided the community with financial assistance for emergency veterinary care through Major's Legacy Fund.

By providing medical care, dog food, cat food and basic care necessities, we were able to ensure that more families stayed together despite hardship.







## Healthy Communities Include Healthy Pets

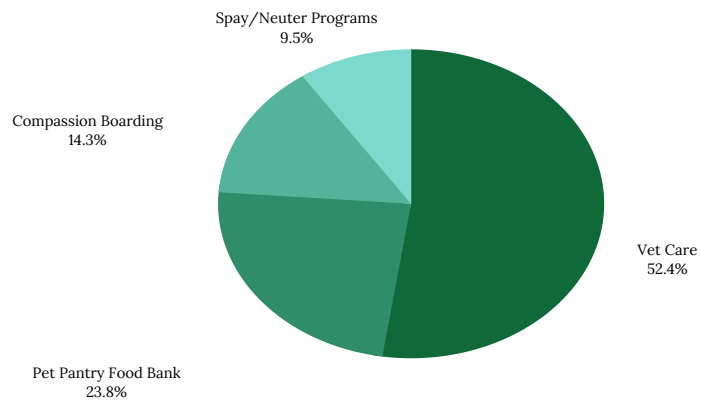
"Our pets are often the most significant relationship in our humble lives and thereby very enriching to the quality thereof and important for our emotional well-being. Besides the usual physical and mental disabilities many of us also face financial ones, too. This is why it is so vital to us that LAPS helps our community"

— Danny, a beneficiary of Major's Legacy Fund

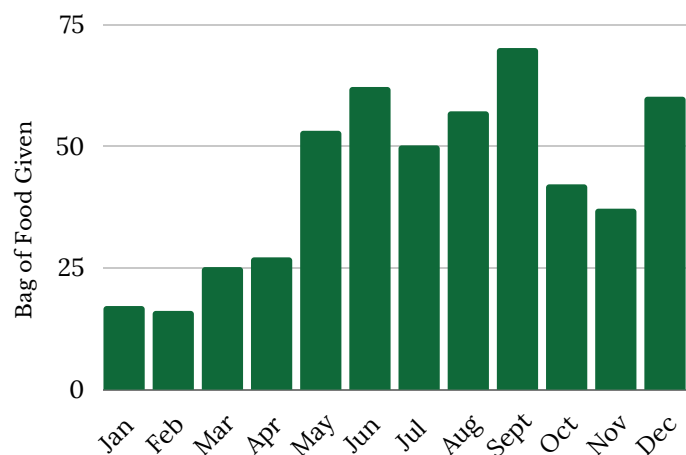
## Neighbours in Need

In order to reach more community members with pets in need, we rely on the help of other great organizations. We are proud to support both the Kimz Angels and the John Howard Society. From monthly donations to creating care packages, these incredible groups allow us to reach more people and their beloved companion animals than we would otherwise.

### Major's Legacy Fund Distribution in 2020



### Pet Pantry Utilization in 2020



## COMMUNITY CATS BELONG TO ALL OF US



**133**  
**COMMUNITY CATS**  
**SUPPORTED**



**5**  
**ACTIVE TNR**  
**PROJECTS**



**445+**  
**VOLUNTEER**  
**HOURS LOGGED**

Since 2005, we have been working hard to help feral cats within our community through TNR (trap, neuter, return) initiatives. TNR has proven to be the most effective and humane approach to managing feral cat populations.

These efforts are critical to improving the lives of feral cats in our community. Support for our TNR program is made possible by the **Township of Langley Community Grant**.





Saving 100 cats is as easy as neutering one.  
TNR has proven to be the most effective  
way to help free-roaming cats in our  
community.



# HEROES FOR THE ANIMALS



## THE SHEWAN FOUNDATION

The Shewan Foundation has provided hope for animals in our community by donating \$20,000 to our medical fund, specifically for the care of cats and kittens. This brings their total donations to \$200,000 to date. Their generosity has helped to ensure every animal that comes to LAPS is provided with veterinary care.



## PETS 1ST

Since 2017, we have been incredibly grateful for the ongoing support of Pets 1st. Pets 1st has donated over \$65,000 in high-quality food to feed our adult cats and dogs during their time at the shelter.



## ERIC WOODWARD FOUNDATION

In 2018, our shelter saw a long-time dream come true as the construction of the LAPS ISOasis was completed. The ISOasis is a state-of-the-art isolation and recovery facility for cats. The Eric Woodward Foundation provides the resources to keep this dream running in full operation, allowing us to help more cats in need.



## ROYAL CANIN

LAPS is a member of the Royal Canin Shelter Program; this initiative is designed to support shelters across the lower mainland. For every adoption we process, our shelter is able to earn points that can be redeemed for specialty food products at the shelter. This is especially important for supplying kitten formula for orphaned kittens.



## PETSMART CHARITIES

Thanks to the ongoing support of our veterinary partners and grants such as the PetSmart Charities of Canada Adoption Prep grant, all animals from LAPS are spayed/neutered prior to their adoption.



## FIRST WEST FOUNDATION

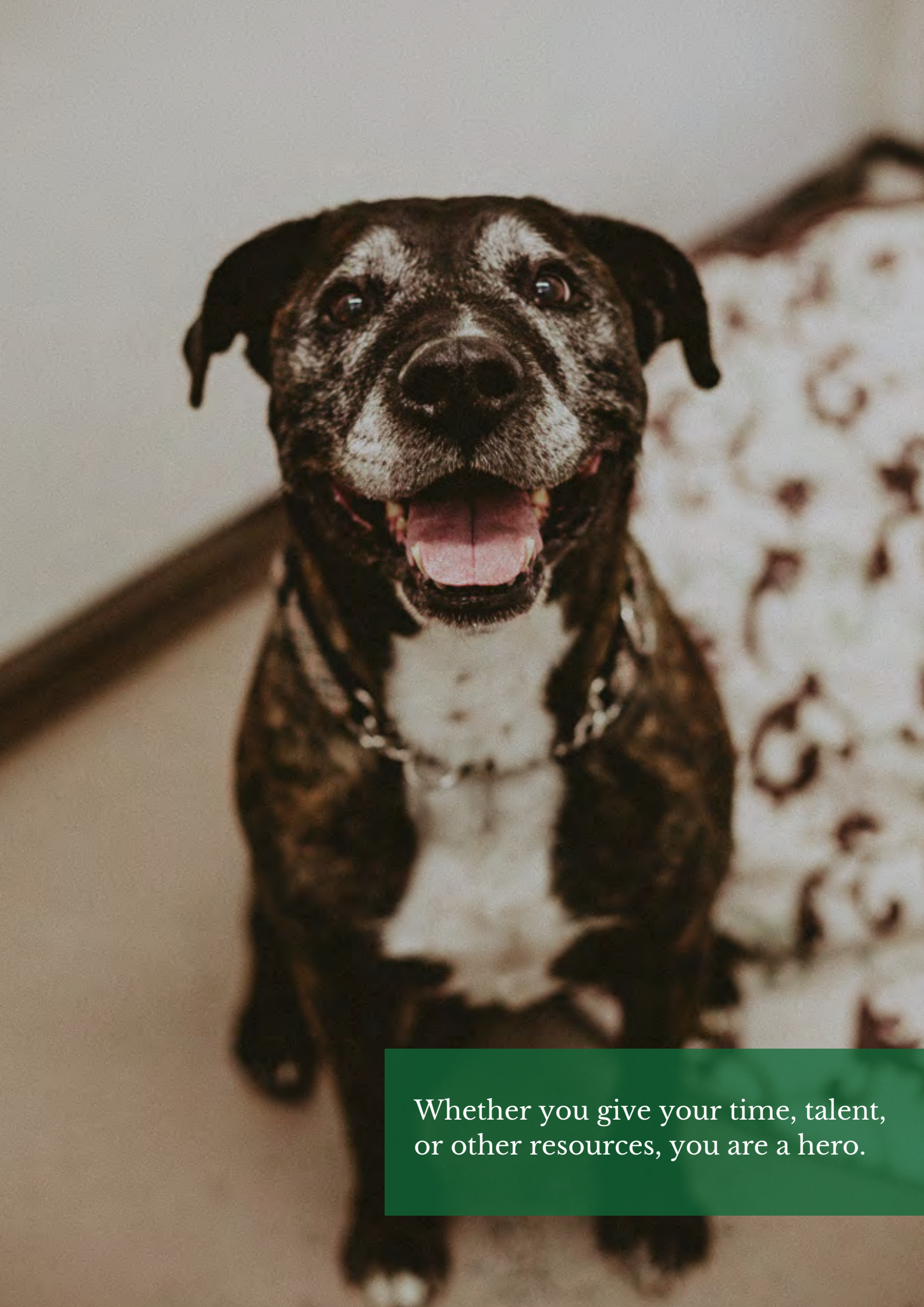
We are so thankful to First West Foundation for presenting LAPS with a \$20,000 grant in support of the Doghouse.

## 2020 Community Grants

- We acknowledge the financial support of the Province of British Columbia, \$74,429
- Government of Canada's Emergency Community Support Fund through Community Foundations of Canada and Abbotsford Community Foundation, \$25,000
- Vancouver Foundation Community Response Fund, \$10,000
- Chris Spencer Foundation Fund, \$10,000
- Hill's Disaster Relief Fund Grant, \$5,000
- Compassion in Action Fund, \$5,000
- City of Langley Community Support Fund, \$5,000
- Township of Langley, \$2,500
- FedEx Community Support Fund, \$1,000







Whether you give your time, talent,  
or other resources, you are a hero.



## VOLUNTEERING FOR A BETTER TOMORROW

We are a small team determined to make a big difference. To help us achieve our goals, we rely on dedicated volunteers. Volunteers bring a unique element to our organization. From exercising dogs, to cleaning kennels, to fostering orphaned kittens, and everything in between, LAPS volunteers are critical to our success. Together, we are able to make a lasting impact on the animals and the people within our community.



## LEAVING A LEGACY—Donna Linke and Pauline Markle



Donna Linke and Pauline Markle have been dedicated dog-walking volunteers within our organization for over a decade. Over the years, they've walked beside canines of all sizes, in all sorts of weather. The effort that Pauline and Donna contributed to our shelter has been integral to enriching the lives of the animals for years. 2020 brought a close to their many years at LAPS. Though we may not continue to see them at the shelter every day, their passion and commitment will last a life-time. Their time as volunteers was invaluable to our organization. We are incredibly grateful for their generous gifts of time and compassion to both animals and staff.





## PATTI DALE AWARD

Each year, LAPS presents the **Patti Dale Award of Excellence** to a stand-out volunteer. This year's recipients exemplify all the things Patti, one of the LAPS founders, stood for — compassion, commitment, and leadership. With so many incredible volunteers who give so much to our organization, the task of choosing just one winner is always a challenge for us. Often the nominations result in a tie; 2020 was one of those years.

Two of our long-time volunteer veterinarians, Dr. Gigi Lin and Dr. Margaret Henderson were awarded the 2021 Patti Dale Award of Excellence.

Dr. Henderson worked closely with our staff over the last year to update shelter medical protocols and to teach the animal care team how to identify ringworm funguses, saving significant resources on laboratory expenses.

She is also always willing to foster exceptionally sick animals and provide them with 24-hour care until they are feeling better.

Dr. Lin volunteers weekly providing expert medical care for our shelter residents. This is incredibly important because it means that stray and injured animals receive medical treatment as soon as they arrive at the shelter. Dr. Lin was the first vet to take a look at beloved Baloo earlier this year. The gifts of time and talent that Gigi and Margaret give to LAPS have allowed us to provide cutting edge care to animals and to make a lasting impact on our community.

## FEATURE STORY: BALOO

In January of 2020, the LAPS Animal Control team received a call regarding an English Mastiff who had been abandoned in the cold for weeks. Once our officers found the dog, he was brought immediately to the safety of our shelter where a veterinarian was waiting. His legs were stiff from the cold and he was unable to walk on his own. Regardless of the suffering Baloo had endured, he never stopped wagging his tail. Although he quickly started to show improvements, we knew something was not quite right.

With the help of our veterinary partners, we searched for a diagnosis for Baloo through extensive testing. It was discovered that Baloo had a condition called Wobbler syndrome; a neurological disease common in giant breeds that affects their mobility. This diagnosis allowed us to manage his disease and match Baloo with a forever home that could provide the ongoing care he required. After spending 7 months in the care of our shelter, this gentle giant walked out the doors with his new family on August 17, 2020. Baloo touched the hearts of so many. Together, we gave him the second chance he deserved.

## SERVING THE PUBLIC



We ensure public safety through animal education and bylaw enforcement action while providing humane care for animals in our community. .

LAPS employs a team of animal control officers. These specialized Bylaw Enforcement Officers are critical the protection of people and pets in our community.

Based out of the Patti Dale Animal Shelter, LAPS Animal Control Officers respond to and investigate complaints about dogs and livestock, meeting each challenge with public safety and animal welfare in mind.

From assisting first responders, reuniting lost dogs with their families and herding loose cattle off busy highways, they do it all.

2020 was an exciting year for LAPS Animal Control; our proactive approach to providing excellent service to the community meant that two new Animal Control officers were added to our team.

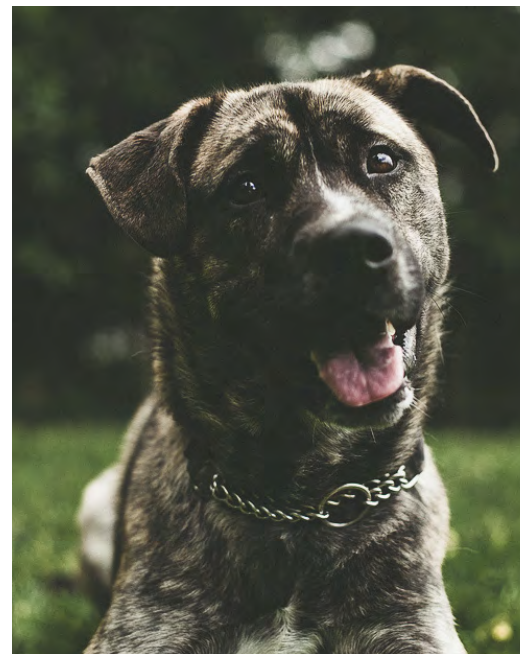
In 2020 alone, the Animal Control team reunited over 353 lost animals with their families, responded to over 1,000 calls for service and travelled over 87,000 KMs in their vehicles. With more officers on hand, we were able to better uphold our commitment to the community. These ongoing efforts will ensure that Langley is a safe place for both humans and animals alike.



# FINANCIAL STATEMENTS

Among other goals, LAPS prioritizes financial stability as a key factor in long term success.

<b>Statement of Operations</b>		
<b>Revenue</b>	<b>2020</b>	<b>2019</b>
Shelter Operations	\$215,632	\$338,924
Animal Control Contracts	\$478,431	\$468,761
Fundraising/Donations	\$670,639	\$581,952
Other	\$20,962	\$18,775
<b>Total Revenue</b>	<b>\$1,386,312</b>	<b>\$1,407,652</b>
<b>Expenses</b>		
Animal Care	\$1,109,626	\$1,091,291
Administration	\$254,361	\$283,219
<b>Total Expenses</b>	<b>\$1,363,988</b>	<b>\$1,374,510</b>
<b>Statement of Financial Position</b>		
<b>Current Assets</b>		
Cash and Cash Equivalents	\$699,690	\$606,019
Capital and Other Long-Term Assets	\$553,765	\$509,975
<b>Total Assets</b>	<b>\$1,253,446</b>	<b>\$1,196,994</b>
Liabilities (Accounts payable, unearned, and deferred revenue)	\$527,782	\$493,655
Retained and Current Earnings	\$725,664	\$703,339
<b>Net Assets</b>	<b>\$1,253,446</b>	<b>\$1,196,994</b>





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