
COMMUNITY REPORT 2018





Fifteen years ago, a small dedicated group of volunteers founded the Langley Animal Protection Society or LAPS, as we are fondly known. Their vision was to create a humane community where all animals are cared for with kindness — a vision the organization continues to take to heart in every action.

In 2018, we saw the long anticipated opening of our cat intake and isolation facility — a sheltering first in Canada. The space has increased our capacity to help address the cat overpopulation crisis in Langley. This milestone was made possible through the commitment of the Township of Langley and more than 427 generous donors, continuing our track record for high standards in animal welfare.

Working with the City of Langley during the year, we hosted our first Langley City Park Pop-up to promote humane education and park etiquette within the community.

It has also been a year of growth for LAPS. During the board's fall planning session we elected to invest in the future of the organization to grow the staff team in 2019. As the community of Langley grows, we must continue to be agile with the delivery of our support and public education services. It is also a vital step to ensuring the continued development of our strategic goals. We are excited about the prospect of expanding our fundraising and community capacity to continue to serve the community in new and improved ways.

Looking ahead to 2019, we are excited to begin work on an updated strategic plan that will set the direction for LAPS for the next three to five years, furthering our commitment to provide excellence in animal welfare, lead the industry as courageous decision-makers, and collaborate with community to ensure the best for our local animals.

Thank you for your support and generosity.

Kristine Carrick
Chair, Board of Directors
Langley Animal Protection Society



It is such a privilege to be able to share this snapshot of 2018, highlighting the good work we have accomplished together. It has allowed me an opportunity to reflect on the achievements, successes and the heartwarming stories of the past year made possible by your support. LAPS is a very special and unique organization committed to providing excellence in both animal care and service to our community. Because of this commitment we measure ourselves annually against industry standards in order to ensure we provide the best possible environment for the animals in our care as well as our staff. We just concluded an internal audit of the American Shelter Veterinarians (AVS) Guidelines checklist (supported by the Canadian Standards of Care in Shelters). I am proud to report that LAPS continues to meet or exceed those standards. In order to be certain that we are also meeting the needs of our clients last year, NRG Research Group donated their time and expertise to survey applicants of adoptable animals. nine out of ten applicants said they would recommend LAPS to a friend.

In 2018, we launched Major's Legacy Fund and opened our brand-new Cat Intake and Isolation Facility. Two examples of the cutting-edge programs LAPS serves our community with. Despite our small size LAPS offers many great programs; from enrichment programs and low-stress housing we provide for the animals in our care, to our heartwarming and life-saving orphan kitten foster program. As well, our therapeutic prison program and our street clinics. Working for LAPS is both a humbling and inspiring experience for me and I feel blessed to work among so many generous, kind-hearted and like-minded people. I am so proud of the work we have done together.

At the heart of LAPS' success is the people, people like you. Our LAPS community is made up of volunteers, donors, community partners, adopting families and of course staff. Our team is a wonderfully diverse group of people whose commitment to the animals and each other is exemplary. This incredible community and your support allow us to be truly leaders in the field of animal welfare. We are incredibly grateful for the generosity, kindness and on-going support from of our community. Whether you give your time, talent or other resources, you make a difference. By working together in the coming year, we will continue to make a difference in the lives of the many animals who will be touched by our care.

Jayne Nelson
Executive Director
Langley Animal Protection Society

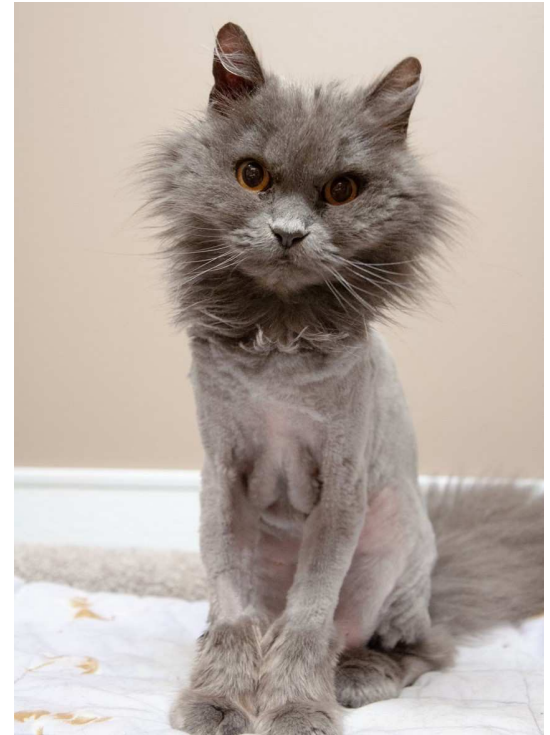
Our Story

Langley Animal Protection Society (LAPS) is a registered non-profit charitable society established in 2003 by a dedicated group of volunteers. They were eager to see positive change in the way stray, lost and unwanted animals were sheltered and cared for in Langley. In order to uphold these founding member's values, we continue to focus on providing excellence to the community and overcoming the challenges facing animals in Langley.

Based at the Patti Dale Animal Shelter in Aldergrove, our staff and volunteers use a progressive and humane approach to care for more than 1400 dogs, cats and large animals each year. All animals that are cared for by LAPS benefit from environmental enrichment, frequent exercise, nutritious food and industry leading medical care. Our staff and volunteers ensure that each animal has the best chance at a happy and healthy life.

Our Commitment

Our mandate is to promote the physical, emotional and psychological well-being of companion animals in Langley. As an organization we value integrity, excellence, courage and community in everything we do. We are a volunteer-driven society and a non-profit business. Fostering volunteerism in the community is an important factor in our success.



Goals

- 1 Be recognized as a leader in animal welfare and shelter management.**
- 2 Provide compassionate, caring services to animals and people.**
- 3 Maintain financial sustainability.**
- 4 Engage staff and volunteers through meaningful and impactful roles.**

Founder-Patti Dale

As a long time resident of Langley, Patti was a driving force behind the development of LAPS. She loved animals, and devoted herself to their welfare. Her dream was to see a new animal shelter built on the existing site in Aldergrove. Never one to shy away from a challenge, Patti did everything possible to ensure that the new shelter would be the best for the animals, volunteers and staff. Sadly, Patti passed away in 2005 before the new shelter was completed. On October 11, 2008, LAPS' beautiful new shelter was named in her honour. LAPS continues working in the Langley community in memory of the woman whose passion and commitment started it all.



Meet the Pack

Board of Directors

Kristine Carrick
Chairperson

Carolyn MacLaren
Vice Chairperson

Joseph Zacconi
Treasurer

Nicola Curr
Secretary

Byron McCarthy
Director

Executive Leadership Team

Jayne Nelson
Executive Director

Sean Baker
Chief Financial and Operating Officer

Jenny Ramirez
Manager of Animal Control



Our Staff

LAPS is an organization built on the dedication of unique individuals who have a passion for making a positive impact on the lives of animals. Together, we strive to uphold the highest levels of excellence in service to our fellow community members both people and animals alike. Our staff is a group of diverse individuals who bring their talents to our organization and make it that much stronger. Their commitment has helped LAPS become leaders in the animal welfare industry. If you are looking for a group of people who are determined to make a lasting difference, you've come to the right place.

Our staff go above and beyond the regular call of duty. Without hesitation, they will load up trailers full of supplies to bring to the Interior to aid wildfire victims and are eager to fly across the country to pick up abandoned puppies from a First Nations reserve in Saskatchewan. In addition, they take time out of their personal lives to take home litters of orphaned kittens who need to be bottle fed every two hours around the clock. When needed they even prepare makeshift beds out of dog blankets to sleep at the shelter in order to monitor a sick animal. Because of our staff's passion we are a small organization that does big things.

It is amazing what we can accomplish when we work together.



2018 at a Glance

462
Total Cat and Dog
Adoptions



8050 km
of Dog Walks



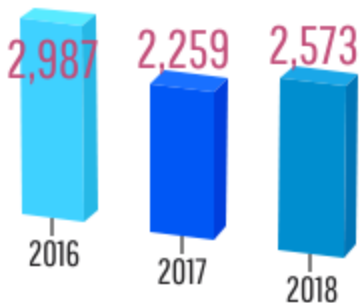
450
Families and pets
kept together



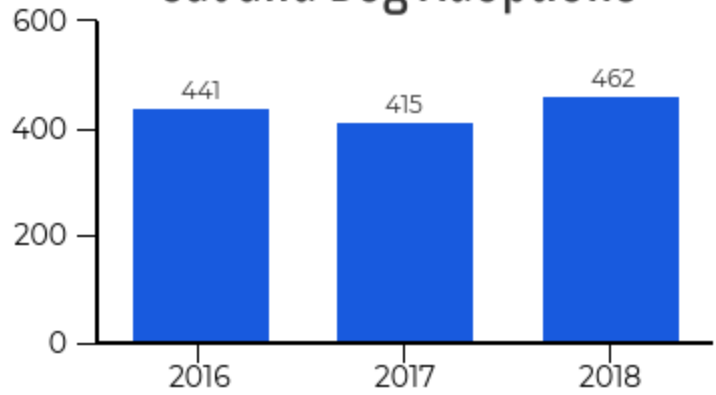
1155
Responses to Calls in the
Community



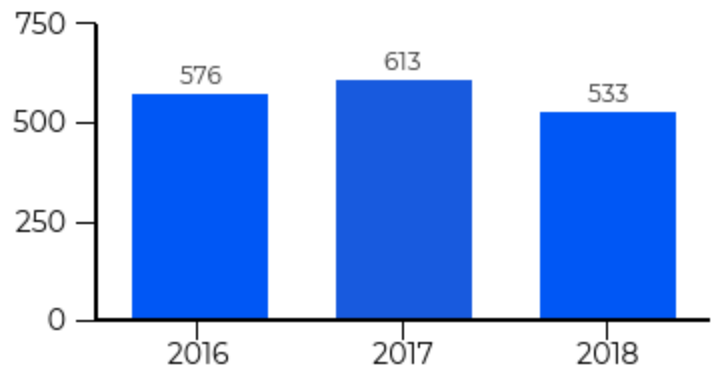
2573
Dog Licenses Issued



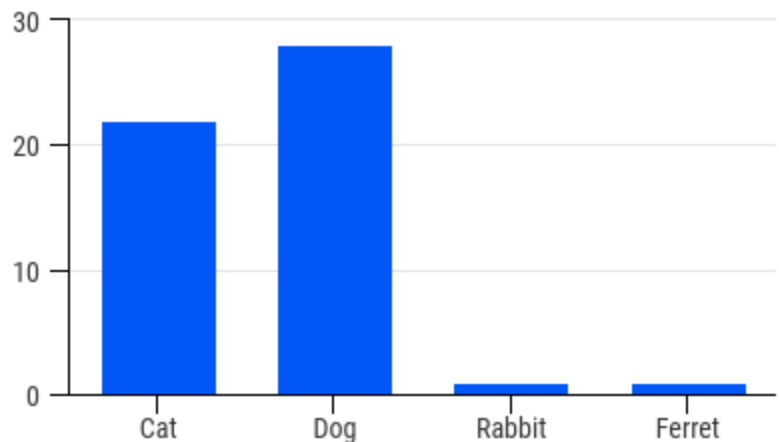
Cat and Dog Adoptions



Animals Reunited With Their Families



Animals Assisted with Medical Funding



Animal Control

As the animal control service provider for the Township and City of Langley, we have a dedicated team of Animal Control Officers who respond to and investigate animal incidents from the public seven days a week. Our Officers meet each challenge with public safety and animal welfare in mind. Their goal is to have an open and friendly relationship with the community in order to help keep everyone safe and to educate individuals on animal welfare and bylaws. In 2018, our Animal Control Officers responded to 1155 calls in the community, helped reunite 533 animals to their families and travelled more than 65,000 km in their vehicles.





Major's Legacy Fund

Major's Legacy Fund supports pet guardians who are low income or homeless, with basic necessities and veterinary care for their companion animals. By assisting low income pet guardians with vet care, food, and litter, the fund supports pet guardians in keeping their pets rather than have them be surrendered to a shelter.

Major's Legacy Fund was started by Langley resident and long-time LAPS supporter Elizabeth Smith. After losing her beloved Doberman, Major, four years after she adopted him from LAPS, Elizabeth wanted to start the fund in his honour. Because of Elizabeth's generosity, Major's spirit lives on and provides the much needed support for pets in need.

Pets have an incredibly positive impact on individuals and often have a particularly important relationship with vulnerable members of our community. This relationship is often their main source of consistent companionship. Their pets provide emotional comfort, warmth, security, and at times can be what keeps people in difficult circumstances going.

Healthy communities include healthy animals and we are proud to be able to offer support for those who need it most.

\$25K
Donation



More
than 100
Pets
Treated





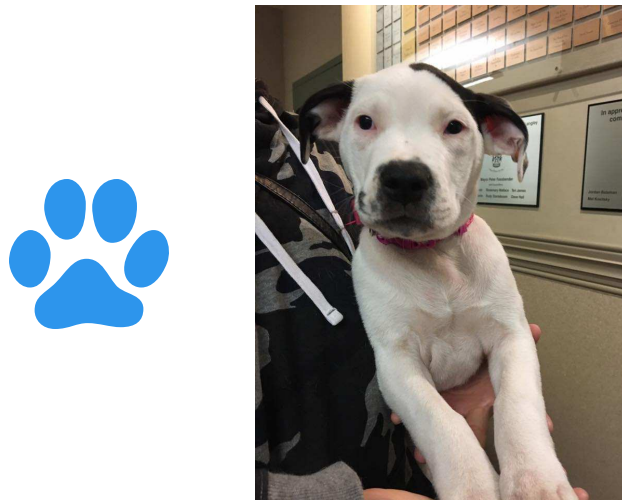
Free Clinics

In conjunction with Major's Legacy Fund, in 2018 we joined forces with community partners to host our first ever free veterinary clinic for low income and homeless pet guardians. At the clinic, we saw forty animals for veterinary examinations, vaccinations, de-flea/de-worming treatments, treatment for minor medical issues, minor injury treatment, nail trims, ear infection cleaning, and supplied with the basic necessities like food, leashes, or litter. With a team of four veterinarians along with their animal technicians and other support staff, the free clinic addressed the clear demand for veterinary care among low income and homeless community members.

To ensure we were truly making a positive difference for these animals, follow up medical treatments and procedures were organized with our partner veterinary clinics. Many of the animals that were seen at the clinics needed to have extensive follow up dental procedures, blood panels, lumpectomies, ultrasounds and in one case, even an eye enucleation. All treatment was funded by Major's Legacy Fund.

Many homeless and low income community members have pets, however making sure their pets receive veterinary care is often financially unattainable for many of these people. Thanks to Major's Legacy Fund, these animals were able to receive top quality veterinary care free of cost.

Another clinic is set to be scheduled in 2019 and by doing this, we hope to keep people and their pets together because we know the value of animals in their lives.



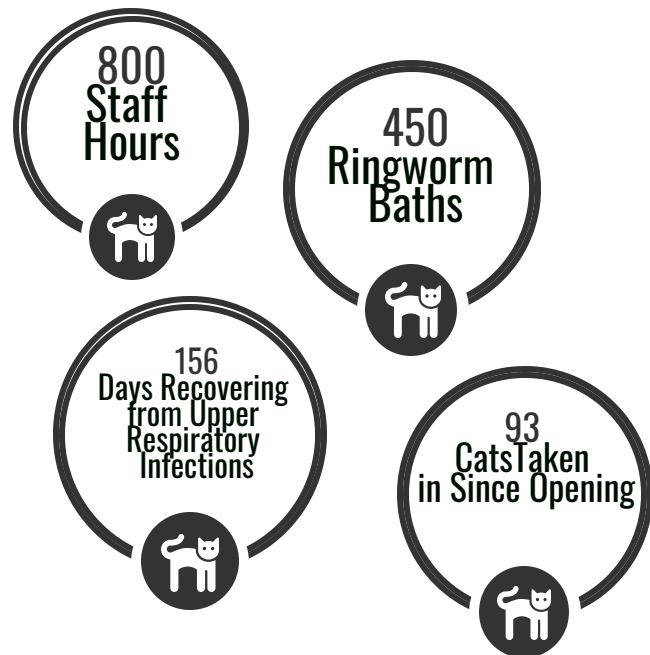


Cat Isolation Facility

The LAPS Cat Intake and Isolation Facility is a state of the art isolation and recovery facility on the same site of the Patti Dale Animal Shelter. A sheltering first in Canada, this facility provides much needed space for the care of sheltered cats and kittens in our community and can house up to 40 cats and kittens at a time.

This facility provides dedicated isolation space, self-contained suites, an intake room, multi-purpose room, and a laundry room. These features enhance the quality of life and reduce the time from intake to adoption, while limiting the spread of feline related diseases. The air is filtered to ensure that air borne diseases are not spread and the climate is carefully managed to promote the best environment for healing.

This helps cats get healthy faster and into forever loving homes so that we can help more cats in need.



Not only do cats often struggle more in shelters than dogs, they are significantly more likely to be sick when brought into the shelter. Our housing and enrichment protocols are cutting-edge in the shelter world. The most common illnesses in animal shelters are upper respiratory system infections and ringworm infections. Compared to the industry average, our shelter has an extraordinarily low rate of these illnesses. Providing low stress housing as well as environmental and social enrichment helps keep the animals healthy and ensures that they don't succumb to health issues common to most shelters.

Feature Story

On June 15th, 2018, our Animal Control Officers responded to a call about a large Yorkshire pig on the side of the road in the Township of Langley. He was brought to safety and spend the next 224 days in our care.

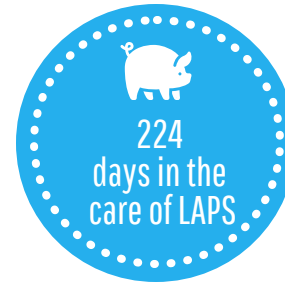
Caring for Theo was not a simple task. He required many additional hours of staff time to care for. Eating up to 12 kilograms of food everyday, our staff were fortunate enough to have incredible support from the community who were willing to supply food to cover some of his costs. Not only was it essential that get got his daily nutritional requirements, our staff had to make sure he stayed clean, well groomed and feeling his best piggy self!

After having been in foster care for almost half a year, we launched a Christmas campaign to help Theo find a home he could forever call his own. What we did not expect is how Theo's story exploded on social media. Not only was his story picked up by multiple local news rooms in BC, Theo's story made it all way to PEI, Maryland, Texas and across international waters to the UK. Our staff were thrilled when we received more than 50 adoption applications from welcoming farm sanctuaries and families across North America.

Eventually, we decided that the best home for Theo would be on Vancouver Island at Home for Hooves Farm Sanctuary in Duncan. After a month of planning and a two hour ferry ride, Theo was welcomed onto the four and a half acre sanctuary.

Theo is thriving in this new home and continues to bring joy to everyone who is lucky enough to meet him. We are so happy to know that this previously homeless hog now has a loving home he can live out the rest of his days in.

His story is one that will go down in history at LAPS.





TNR Program

22K feral cats in Langley



More than 200 volunteer hours logged



118 Cats spayed or neutered



It is estimated that there are 22,000 feral and free-living cats in the Langleys — most of them unaltered. Our staff and volunteers are committed to addressing the cat overpopulation crisis in our community. In addition to other programs, In 2015, we began a pilot Trap-Neuter-Return (TNR) project. Through this initial project, we documented, spayed/neutered, and provided daily care for a feral cat colony of more than 200 cats in rural Langley.

The goal of all our TNR projects is to spay and neuter these cats in order to reduce the number of kittens born in the colony and to help stabilize the adult population. In 2018, we had eight TNR projects underway in the community. By the end of the year, six of those projects had been completed, meaning all known cats in that colony had been trapped, spayed or neutered, returned to the colony or adopted into the community. The results were terrific, 100 of the 118 cats were adopted into loving homes. The remaining 18 cats were truly feral and were spayed or neutered and then released back to their home colony. All colony's are supported by a caregiver with food and water.

In addition to the TNR program, each year we offer 240 free and spay and neuter certificates to Langley residents who cannot afford to spay or neuter their cat. We hope that through our efforts, the feral and free living cat population will decrease significantly.

**Community cats belong to all of us.
And they need our help.**

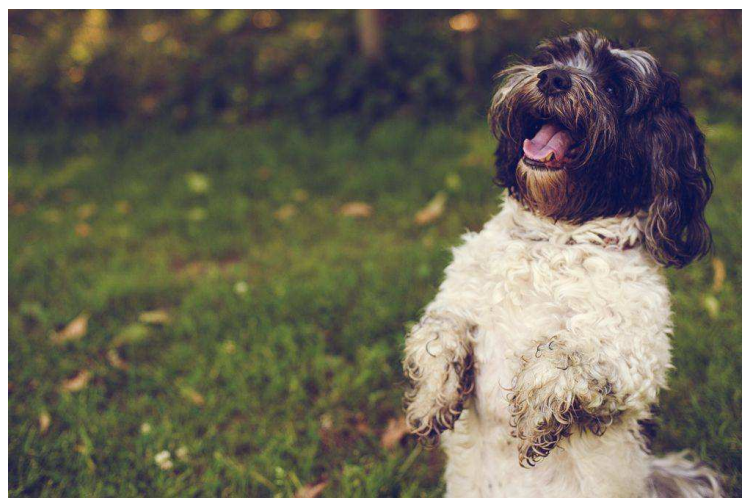


The Doghouse

The Doghouse is a unique partnership between LAPS and the Canadian Correctional Service (CSC). The program takes place in Abbotsford at the Fraser Valley Institution, a federal prison for women. The K-9 program is an employment training program where inmate participants learn how to handle, train and groom dogs. Through this they acquire both industry-specific and general employment skills. The program provides a therapeutic opportunity for the participants to develop friendships in a healthy and respectful environment.

We believe this program can be a catalyst for change in the people who participate. It can give participants the skill, confidence and knowledge to pursue a career that they love. More than 150 women prisoners have worked in the Doghouse program in the decade since the project's inception. Women who are eligible can volunteer or do work experience placements at the Patti Dale Animal Shelter. Many of the women who've gone through the program continue to work with dogs after being released from prison. This smart enterprise not only earns enough revenue to fund itself, it also generates extra that is used to directly support the in house adoption program at LAPS.

Not only does this program benefit the human participants, the dogs who are involved get a lot from it as well. At The Doghouse each dog is assigned to an individual female trainer who provides one-on-one interaction through play, exercise and training.



The participants can find comfort in taking care of dogs and acquire job skills while they're at it.

1920
Days of
Day Care

5100
Overnight
Stays

7100
Hours Put in By
Program
Participants



Furry Tail Endings Gala

Every fall, we hold a gala to celebrate the many happy endings that we have helped create for Langley's stray, lost and unwanted animals. This semi-formal event is our biggest fundraiser of the year and brings together hundreds of animal lovers for an evening of dinner, dancing, live entertainment as well as live and silent auctions. We may be a small organization but this event has helped us do huge things for companion animals in the City and Township of Langley. Without the support of our generous gala guests, many of our industry leading programs, such as our dog adoption program or our Trap, Neuter, Release program, would not be possible.

In 2018, our gala theme centered around "Nightfall in Gotham". Our guests took every opportunity to rise to the occasion and dress in their finest Batman attire. With a fantastic selection of both silent and live auction items, everyone was eager to get in on the awesome items that had been generously donated by kind individuals and businesses wanting to make a difference.

After enjoying a delicious three course meal and listening to heart felt and touching speeches, the tables were cleared and the real party started. Partying into the early hours of the morning, our guests danced the night away knowing they had made a lasting positive impact in the lives of animals in their community.





Community Outreach and Fundraising



Puppy/Kitten Yoga Brunch

As one of our newest social enterprise opportunities, Puppy Yoga Brunch has proved to be an adorable success! For this event, participants took to a lovely morning with six rambunctious pups running about while they practiced a relaxing Hatha yoga session. After, our guests were treated to a mimosa and delicious brunch. There's no better way to spend a Sunday morning.

National Cupcake day is the sweetest day of the year! In order to raise money for the animals at LAPS, volunteers bake, decorate and sell cupcakes to local businesses, schools and other community members. In 2018, we raised more than \$10,000 in cupcake sales and donations. By doing this, not only do participants benefit from a delicious treat, they are also supporting the lost, stray, abandoned and unwanted animals in our community. When its for a good cause, the calories don't count.



National Cupcake Day



Furry Tails Foot Race

The LAPS "Furry Tails Foot Race" is a fundraiser to help animals in the care of LAPS. By putting their best foot forward and challenging themselves and other "heroes for animals" on the beautiful trails at Derby Reach Regional Park, participants raced their way to making a difference. Our 2018 race brought in over \$11,000. After three years running and a fourth race planned for spring 2019, the Furry Tails Foot Race has seen over 350 running participants take to the trails to raise money for the animals at LAPS.

Our Volunteer Program

We may be a small organization but we are determined to make a big difference for the animals in we care for each year. We are fortunate enough to have a dedicated volunteer force in order to helps us achieve our goals in the community. From walking dogs, cleaning kennels, brushing cats, driving animals to veterinary appointments and getting out in the community for educational and fundraising events, our volunteers do it all!

Our volunteers go through a series of training seminars in order to ensure we find the right fit in the shelter for everyone. We are proud to offer volunteer opportunities for members of the public with disabilities and special needs. We also provide enriching environments for community service workers to fulfill their hours of volunteer time. Here at LAPS, we believe that each individual brings a unique element to our organization. Together as a diverse group of like-minded people, we can make a lasting impact for the animals in our community.

**No act of kindness,
no matter how small,
is ever wasted.
-AESOP**



Petsmart Adoption Centre

One of our most successful volunteer projects features our satellite adoption centre located at the Abbotsford PetSmart. Our volunteers put in countless hours ensuring that the cats and kittens find their forever homes. Through their efforts, they make up 40% of the cat adoptions we process each year.

59%
Increase in
Adoption
since 2017

100%
Volunteer
Operated

144
Adoptions in
2018

Financials

Statement of Operations

Net Assets	\$1,113,581	\$879,509
Revenue	2018	2017
Shelter Operations	\$304,938	\$360,273
Animal Control Contracts	\$455,761	\$446,065
Fundraising/Donations	\$420,728	\$367,889
Total Revenue	\$1,247,427	\$1,174,228
Expenses		
Animal Care	\$967,915	\$876,795
Administration	\$277,960	\$282,463
Total Expenses	\$1,245,876	\$1,159,258
Excess Revenue Over (Expenses)	\$1,551	\$14,969

Statement of Financial Position

Current Assets		
Cash and Cash Equivalents	\$499,827	\$491,579
Capital and Other Long-Term Assets	\$613,754	\$387,930
Total Assets	\$1,113,581	\$879,509
Liabilities (Accounts payable, unearned and deferred revenue)	\$443,384	\$210,863
Retained and Current Earnings	\$670,197	\$668,646
Net Assets	\$1,113,581	\$879,509



LAPSBC1



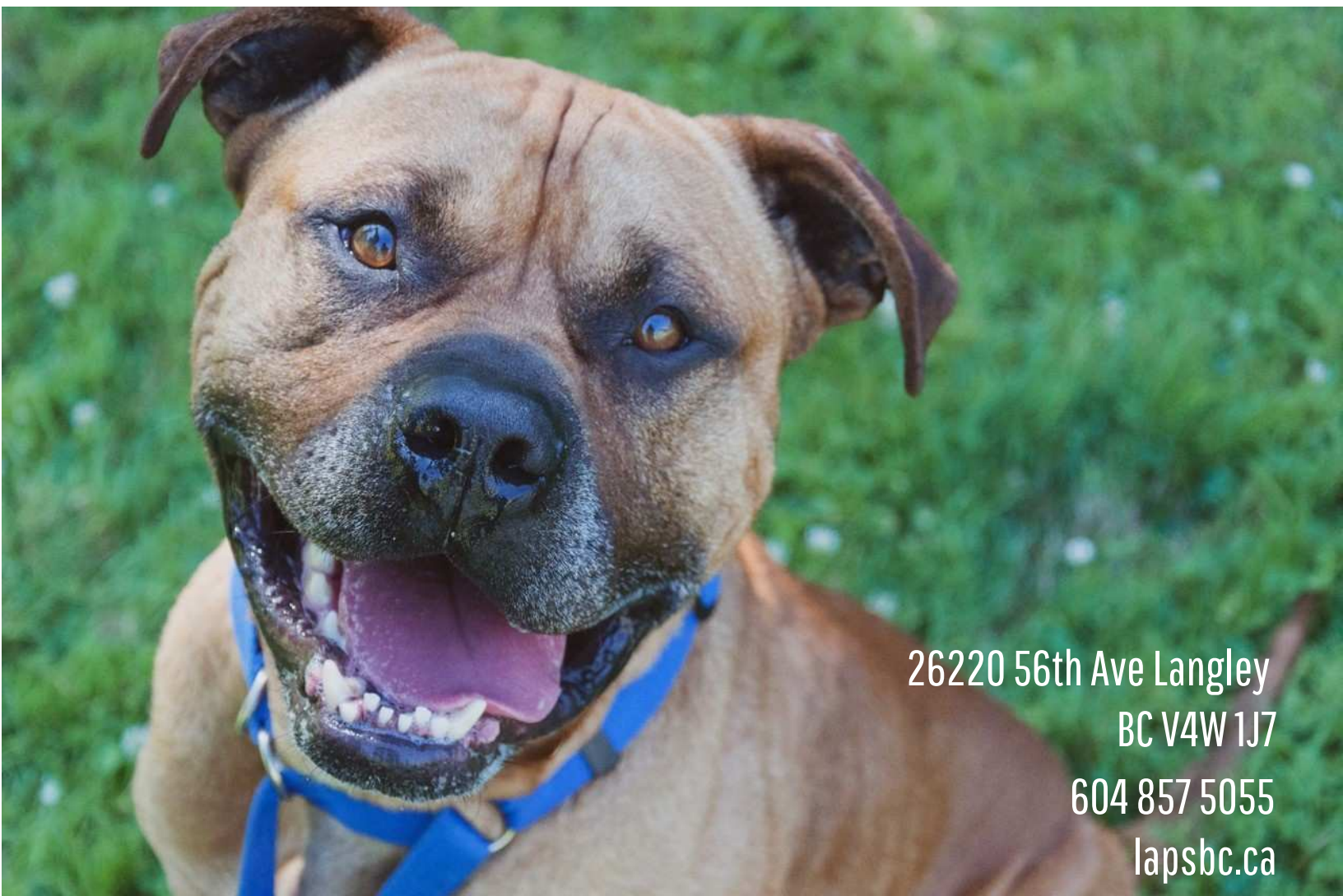
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